

Dear Customer,

Thank you for visiting us. Please take a moment to share your feedback on the Customer Lounge. It will help us improve your next experience.

Please put a tick mark (✓) in the appropriate box.

1. Were you offered tea/coffee and snacks in the Customer Lounge?

a) Yes b) No

2. Was the AC cooling proper in the Customer Lounge?

a) Yes b) No

3. Were adequate reading materials like newspapers/magazines available in the Customer Lounge?

a) Yes b) No

4. Was the television in the Customer Lounge working?

a) Yes b) No

5. Was the Customer Lounge clean?

a) Yes b) No

6. Was the sitting arrangement enough and comfortable in the Customer Lounge?

a) Yes b) No

7. How do you rate the Customer Lounge in terms of cleanliness, comfort and amenities?



8. Was internet facility available?

a) Yes b) No

9. While waiting in the Customer Lounge, was vehicle repair status updation provided?

a) Yes b) No

Suggestion:

Name: Date:

Reg. No.: Customer Signature:

Thank you for your valuable feedback.